

## Veterinary Newsletter Survey

### Competition Terms and Conditions

1. The competition is being conducted by PetSure (Australia) Pty Ltd ('Promoter') Level 1, 465 Victoria Avenue Chatswood, NSW 2067.
2. The competition is subject to these Terms and Conditions. Information in respect of entry to and the prize of the competition form part of these Terms and Conditions. Participation in this competition is deemed acceptance of these Terms and Conditions.
3. The competition runs from 12.01am on 10th November 2021 to 11.59pm on 28<sup>th</sup> November 2021 ("Competition Period"). All times indicated in these Terms and Conditions are in AEST, unless specified otherwise.
4. Entry to the competition is only open to Australian residents aged 18 years or over, excluding employees of the Promoter, its agencies associated with this competition and their immediate families ("Eligible Entrants"). Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. To enter, Eligible Entrants must complete all questions in the "Industry Survey". This competition is limited to one (1) entry per Eligible Entrant.
6. Incomplete or indecipherable entries will be deemed invalid.
7. Entries not completed in accordance with these Terms and Conditions will not be accepted. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the competition. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter reserves the right to recover damages or other compensation from such an offender.
8. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
9. This is a game of chance, and the winners will be selected at random.
10. There will be three (3) Winners announced for this competition. The prizes are
  - a) \$2,000 (AUD) Travel Voucher for services offered by Flight Centre Travel Group Ltd ABN 25 003 377 188 ("Flight Centre"). [Terms of use for Travel Voucher set by Flight Centre](#). This is not redeemable for cash.

- b) a pair of Beats Studio 3 Wireless Over-Ear Headphones with a maximum value of \$449. This is not redeemable for cash.
- c) a Fitbit Versa 2 Smart Fitness Watch maximum value \$199. This is not redeemable for cash.
11. Entrant's consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
  12. If this competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the competition, as appropriate.
  13. Any cost associated with accessing any competition website (including but not limited to Facebook) is the entrant's responsibility and is dependent on the internet service provider used.
  14. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
  15. Nothing in these Terms and Conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special, or consequential, arising in any way out of the competition.
  16. As a condition of accepting the prize, the prize-winning entrant must sign any legal documentation as and, in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
  17. The Promoter and its related entities collect entrants' personal information for the purpose of conducting and promoting this competition (including but not limited to determining and notifying winners). The Promoter may disclose personal information collected to an agent who is engaged for prize fulfilment. The Promoter will also handle your personal information in accordance with the Privacy Policy available at: <https://petsure.com.au/wp-content/uploads/2019/12/PetSure-Privacy-Policy-HRM-POL-036-.pdf>
  18. Insurance products are issued by The Hollard Insurance Company Pty Ltd (ABN 78 090 584 473; AFSL 241436) and administered by PetSure (Australia) Pty Ltd (ABN 95 075 949 923;



AFSL 420183) through our Authorised Representatives and our distribution partners. Any advice provided is general only. You agree that Hollard and PetSure are not responsible for this competition and that Hollard and PetSure cannot be held liable for any damage or loss arising from this competition.